

质量经理

Quality Manager

企业介绍:

About the Company:

我们的客户是一家处于全球技术前沿的法国科技企业，专注于为国际科研生态体系和重大科研基础设施提供重要的核心子系统与精密部件，其产品以卓越的精度和稳定的可靠性著称，对探索性与战略性项目的成功起到关键作用。

Our client is a French technology company at the forefront of global innovation. They specialize in providing essential core subsystems and precision components for international scientific research ecosystems and major research infrastructures. Their products are known for exceptional accuracy and reliable performance, playing a critical role in the success of exploratory and strategic projects.

主要职责

Key Responsibilities:

1. 负责建立、实施、维护、优化并持续改进公司管理体系，确保符合行业标准。
Establish, implement, maintain, optimize, and continuously improve the company's management system to ensure compliance with industry standards.
2. 组织并执行内部审核与管理评审；负责协调所有外部质量管理体系审核及客户审核。
Organize and conduct internal audits and management reviews; responsible for coordinating all external quality management system audits and customer audits.
3. 负责建立并监督全面的产品质量控制流程，涵盖从原材料采购、生产过程、检验测试到包装及售后服务的所有环节。定期评审该流程，识别改进机会并提升控制效率。
Responsible for establishing and overseeing comprehensive quality control processes for products, encompassing all stages from raw material procurement and manufacturing processes to inspection, testing, packaging, and after-sales service. This process is regularly reviewed to identify improvement opportunities and enhance control efficiency.
4. 负责供应商资质认定、月度绩效评估及年度体系审核。
Manage supplier qualification, monthly performance evaluations, and annual system audits.

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5. 负责为全体员工组织质量意识及测量工具使用方面的培训，以持续提升组织的整体质量管理水平。
Organize training sessions on quality awareness and the use of measurement tools for all employees, aiming to continuously elevate the organization's overall quality management capabilities.
6. 负责建立质量部门的内部管理制度，并持续优化其工作流程。
Establish the internal management framework for the quality department and continuously optimize its workflows.
7. 负责制定质量目标，并建立相应的关键绩效指标（KPI）考核体系。
Define quality objectives and establish a corresponding Key Performance Indicator (KPI) assessment system.
8. 负责质量团队的建设、人员技能培训与团队稳定性维护。
Manage quality team development, personnel skills training, and the maintenance of team stability.
9. 处理客户投诉，作为主要接口与客户、生产部门及其他相关方密切沟通，以确保快速解决客诉问题并提升客户满意度。
Handle customer complaints, acting as the primary point of contact to communicate closely with customers, production departments, and other relevant stakeholders to ensure prompt resolution of issues and enhance customer satisfaction.

任职要求

Qualifications:

1. 本科及以上学历，质量工程、机械工程或相关专业；5 年以上制造业质量管理工作经验，有精密仪器、航空航天或核相关行业背景者优先。
Bachelor's degree or above in Quality Engineering, Mechanical Engineering, or related fields; 5+ years of quality management experience in manufacturing, preference given to those with a background in precision instruments, aerospace, or nuclear-related industries.
2. 具备供应商管理、客诉处理及内部质检的全面经验；必须是质量工具的实战专家，熟悉 SPC、MSA、FMEA、控制计划、8D 等。
Comprehensive experience in supplier management, customer complaint handling, and internal quality inspection; familiar with SPC, MSA, FMEA, Control Plans, 8D, etc.
3. 必须具备很强的沟通、协调和谈判能力，能够清晰、有力地向供应商、客户及内部团队传达质量要求，并有效说服对方达成共识。
Must possess strong communication, coordination, and negotiation skills, able to clearly and effectively convey quality requirements to suppliers, customers, and internal teams, and persuade them to reach consensus.

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4. 具备强烈的源头预防意识，能通过流程优化和体系构建杜绝质量风险。
Possess a strong sense of preventive action at the source, able to eliminate quality risks through process optimization and system building.
5. 英语必须可作为工作语言（听说读写流利）；会法语者将获得优先考虑。
Must be proficient in English as a working language (fluent in listening, speaking, reading, and writing). Proficiency in French will be given priority consideration.
6. 原则性强，具备高度的责任心和严谨的数据分析能力。
Strong sense of principle, high sense of responsibility, and rigorous data analysis skills.

投递方式

Application:

请将中英文简历及动机信发送至

Please send your Chinese and English CV and cover letter to

Bj-hr@ccifc.org

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